



February 20, 2009

Joe Ward Roofing Contractors, Inc.
10410 SW 185 Terrace
Miami, FL 33157

Staff of the Ward Roofing Company,

I just wanted to take a minute to thank all of you for the recent work that was completed on my house in Palmetto Bay. The entire project from design to contract preparation to job completion went as smoothly as I could have possibly imagined. Mr. Clayton was friendly, punctual with our appointments (very important to me), understood exactly what was needed and completed the project very quickly. Both my wife and I are very happy with the result. Your company will be the first that I call when any future roof repair or replacement is necessary on my home.

Best Wishes,

A handwritten signature in blue ink that reads "Thomas J. Sick".

Thomas J. Sick

Professor

University of Miami